

Sharon Elizabeth Philips

(725)350-5285 • sharonbeth17@gmail.com • linkedin.com/in/sharon-philips-22a913382 •
https://sharonphilips.com

Aspiring Product Manager | Experienced Data Engineer | Data-Driven Decision Maker

Data Engineer with over **6 years** of experience in the **US** healthcare sector, specializing in the development of robust data pipelines and the modeling of **SQL** databases. I collaborate effectively with cross-functional teams to address critical data issues and have a proven track record of analyzing ticket requests and implementing data-driven solutions that significantly enhance data quality and accelerate downstream delivery. Currently building toward product, shipping **side projects**, and going deep into **agentic AI** by orchestrating autonomous agents, prompt pipelines, and LLM workflows that solve real user problems.

PROFESSIONAL EXPERIENCE

Cognizant Technology Solutions Product Technical Specialist

09/2022 - 09/2025

- Collaborated and led client demos with **stakeholders** to analyze user feedback, translate insights into workflow improvements, identify key inefficiencies, and drive **SQL** improvements that reduced response time by **30%** and enhanced healthcare platform user experience.
- Designed, deployed, and optimized **IBM DataStage ETL pipelines and jobs** for large-scale healthcare datasets, executing data extraction, transformation, and loading while resolving performance bottlenecks and tuning parallel processing to improve system reliability and reduce processing time by **25%**
- Provided technical support and resolved high-priority production incidents and backlogs within **24 hours**, reducing user disruption and improving system reliability for healthcare clients.

Alphind Software Solutions SQL Developer

04/2021 - 08/2022

- Designed secure, compliant US healthcare data models, meeting strict HIPAA standards.
- Drove **cross-functional** collaboration in a fast-paced environment across engineering, internal stakeholders, and business teams in sprint planning to prioritize high-impact features, improving delivery speed and alignment with business needs and goals.

Align Associate SQL Developer

08/2019 - 03/2020

- Developed data quality initiatives, reducing error rates significantly.
- Maintain and improve technical documentation, FAQs, and internal resources by documenting recurring issues, root causes, and system behaviors to ensure a **20%** increase in system uptime.
- Created and maintained comprehensive internal documentation, including flowcharts, enhancing team understanding of technical workflows and system integrations.

Cognitive Platform Solutions Associate Process Analyst

07/2018 - 06/2019

- Contributed to SDLC phases within an agile environment, supporting process improvements.
- Automated SQL-based tasks, and managed client-facing documentation for usability and clarity.

PROJECTS

Auto Post–Powered by Agentic AI, From Prompt to Auto–Published 03/2026 – Present

Leveraged Gumloop to build an end-to-end **agentic AI** workflow that transforms a single prompt into a researched, written, and auto-published LinkedIn post – zero manual steps, zero human in the loop.

Founder & Product Builder–Bon Vo.yage (Side Project) 02/2026 – Present

- Defined MVP scope, prioritized product roadmap, and launched a live travel discovery platform (<https://bonvoyage.website>), gaining 100+ unique users within the first month, iterating features based on early user behavior.
- Implemented Mixpanel analytics to track KPIs and funnel performance to rapidly mock up features and flows, enabling fast, data-driven product decisions.

SKILLS

- **AI Tools:** AI Tools: ChatGPT, Claude, Perplexity (used for research, ideation, and rapid prototyping)
- **Product Management:** Agile/Scrum, Digital Platform, Feature prioritization, MVP definition, Requirements gathering & user stories, Stakeholder communication, Technical Design Documentation
- **Technical & Data Expertise:** Compliance-driven data design, Database migrations (mockup simulation), Data modeling, ETL pipelines, Performance optimization, SQL scripting
- **Tools & Platforms:** Excel, IBM Infosphere DataStage, JIRA, Microsoft office, MS SQL Server (2019), MySQL Workbench 8.0, Powerpoint, SQL Profiler
- **Hard Skills:** Automation, Biasing, Bridges gap, Competitive analysis, Consumer-facing, Development and lifecycle, Digital products, Go-to-market, Improve engagement, Improve features, Manage risk, Monitoring, New product development, Post-launch, Product Launch, Product Lifecycle, Product performance, Product Strategies, Product testing, R&D, Scalability, Stakeholder Management, Technical concepts, User Research, Web Platforms
- **Soft Skills:** Actionable insight, Agile Product Development, Aligned, Build and maintain, Competitive research, Continuous improvement, Curious, Customer success, Decision-making, Efficiency, Emerging trends, Frameworks, Growth-oriented, Implementation, Innovative solutions, Mentor, Monitor performance, Multiple priorities, Openness to learning, Partner, Performance Metric, Presentations, Problem solving, Problem-solving skills, Solutions-oriented, Time Management, Verbal communication skills, Written Communication

EDUCATION

Bachelor of Engineering (B.E.) in Computer Science

Velammal Institute of Technology

08/2014 – 04/2018

CERTIFICATIONS & COURSES

Product Management Foundations

PMcademy

SQL for Data Analysis

Coursera

Shopify Tutorial

Shopify